

Shuttle Instructions



Airport Pickup Instructions:

Please note:

- For any transfers from any terminal Jet Park Hotel must be called via free-phone or 0800 538 466, once you are ready for collection.
- Transfer times will vary from 5 to 25 min depending on the location of the driver
- All transfers from Hotel – to Airport can be arranged on check- in.
- Please note: we are unable to meet your arriving flight due to airport delays, immigration and MAF processing delays, and schedule changes. The Airport authorities do not permit us to wait for arriving passengers in the pickup area. We will be down promptly to collect you once you have called us using the below instructions.

Jet Park Hotel free-phone from International Terminal

1. Please note you need to phone for all pickups. Clear Customs, collect luggage, and come through to land side.
2. Proceed to the i-Site Centre, across from McDonalds. This is where you will find the hotel's free-phone.
3. Choose Jet Park Hotel – Dial Number 18.
4. Make your way outside Door #11, (between McDonalds and the i-Site Centre) turn right and go round the corner, the shuttle will collect you from the “Hotels and Rental cars” collection point.

Jet Park Hotel free-phone from Air NZ Domestic Terminal

1. Please note you need to phone for all pickups. Collect luggage then proceed to the Jet Park Hotel free-phone. This is situated on the wall, by door #9 Jetstar terminal.
2. Choose Jet Park Hotel – Dial number 18.
3. Please wait outside door #8 Jetstar terminal only for your transfer to arrive.

Jet Park Hotel from Jetstar Domestic Terminal

1. Please note you need to phone for all pickups. Collect luggage then call hotel from the free-phones by door #9 Jetstar terminal.
2. Wait outside door #8 Jetstar terminal only for collection.