



A Word From Our Directors ...

How time has flown by since 1998. It is just so amazing to think that fifteen years ago we opened the doors to guests to the Jet Inn Hotel with 90 rooms and forty staff. Then in the years that followed we enlarged our hotel with the addition of two new wings of forty five rooms each, had a name change to Jet Park Hotel and also added facilities such as the lounge/bar, laundry, gym and extra meeting rooms and we have worked hard to refresh and refurbish our hotel rooms continuously.

We attribute so much of our success to our wonderful staff. At our ten year celebrations and opening of the South Wing we celebrated with nine of our staff members who had been in continuous service for ten years and now as we turn fifteen years three of those original members are still here us. Twenty four per cent of our staff have been employed at Jet

Park for five years or more. These are all amazing stats in an industry that historically has high staff turnover.

The Jet Park family are all committed to our valued guests and strive to give them the very best of service in all aspects of the our hotel, accommodation that is continually being maintained and refurbished as to give them the very best of a comfortable nights rest for their onward journey and our award winning restaurant- the best in the Auckland airport area.

Liz Herrmann

Director, Jet Park Hotel & Conference Centre



Staff Long Service Awards

As part of our Birthday Month celebrations in June, the hotel will acknowledge those staff who have reached their 5, 10 and 15 year long-service anniversary at Jet Park Hotel this year. Special mention needs to be made of May Heather (Executive Housekeeper), Sela Liku (Team Leader, Housekeeping) and Muni Ratnam (Kitchenhand) who have been with Jet Park Hotel since it opened 15 years ago!



AT OUR STAFF CELEBRATIONS 2012:

From left: Sela Liku (Housekeeping - Team Leader), Owner Liz Herrmann, Muni Ratnam (Kitchenhand), May Heather (Executive Housekeeper), and Owner, John Lateulere.



Hotel 1998

People's Choice Winner



We are proud to announce that we were voted 'People's Choice' in the Northland/Auckland region from **New Zealand Beef and Lamb**. After 6 weeks of voting, Te Maroro held the highest rating in the competition. Well done to Executive Chef, Nancye Pirini and Kitchen team!

Hotel Industry Award Winner 2013!

Jet Park Hotel are delighted to receive the 2013 Environmental Initiatives Award.

This is a very important milestone for us and it would not have been possible without each of our staff "doing their bit" at the hotel- recycling, double-side printing, separating waste, participating in SPCA events, watching use of power, gas and water, Kokako Volunteers, careful product selection etc... We have over **60 initiatives** that have contributed to this award!

June - July 2013

Memory Lane Facebook Competition!

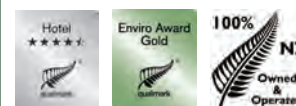
Do you have great photos or memorable tales from your stay at Jet Park Hotel over the last 15 years? If you do we'd love you to post them on Facebook and contribute to our "MEMORY LANE". All entries posted will be judged and the best photo and/or story will win a weekend at Jet Park Hotel, 2 nights (and flights) for 2 (within NZ), Full breakfast on both days, and 1 Dinner for 2 at Te Maroro, our award winning restaurant. Overseas guests not returning to NZ will enjoy a dinner for 2 at their local restaurant of choice to the value of NZ\$500. **Competition entries close 28 July 2013.** Good luck!



HOW TO ENTER: View on our website: <http://www.jetpark.co.nz/About+Us/Guest+Feedback/Memory-Lane.html>.



Proud to be a major sponsor of SPCA Auckland





Jet Park Hotel's Environmental, Sustainable and Social Care Initiatives

Dear valued Guests

Welcome and thank you for choosing to stay at Jet Park Hotel - a great choice in "Best environmental practice". We believe in protecting our beautiful New Zealand environment for future generations, so we developed an environmental plan. Awarded a Qualmark GOLD-Enviro rating in 2011 and 2012; a testament to the fact that the environmental health of our country and our planet for future generations is something we take very seriously. We welcome your feedback on our environmental or social policies. Please use the in-room guest comment cards.

Responsible Tourism Initiatives

Jet Park Hotel has **over 60 Responsible Tourism Initiatives**; of particular note:

- Energy saving by turning off lights when guests are away from their rooms
- 45 North Wing rooms now have LED bedside lighting
- Use of 'sustainable' coffee beans and local suppliers
- Herb and vegetable gardens on-site
- Rubbish/recycling of waste ie. Recycling food waste into compost
- Water savings measures including use of bio-degradable water bottles
- Eco-friendly Park Spa amenity range (low allergy/ NZ made)
- Continual 'audits' aimed at future reductions in power consumption

Room Key Cards

These are designed to control the lights in your room – so that when you're out, lights are off to save power. You may wish to consider turning off your TV and heating/cooling too, when not in the room. We have installed a number of power- saving Eco-bulbs and low-energy use lights.

"Park Spa" Amenity Range

We are pleased to supply you with a low-allergy, NZ made body product range made from Green Tea with the healing properties of NZ Manuka. We have created our own product dispensers for some of our range to reduce daily waste from small, individualised plastic containers. Our hair products and soap are still available in individual containers and these are recycled after use.

Water

Water is precious – even in a country where it rains so much! Flow restrictors have been introduced to our shower heads to save both water and gas used for heating. Our toilets also use less water for flushing than other systems. We have also planted native trees and mulched our gardens to reduce the need for garden watering. You may wish to help save water by turning off the tap tightly and avoiding leaving water running. If you are staying with us for several days, please feel free to decline a towel change from our housekeepers.

Rubbish and Recycling

Systems are in place to ensure that our waste is separated and as little as possible ends up in waste disposal. We separate paper, recyclable materials, and cardboard, as well as much of our compostable food waste from our general rubbish. Should you wish, you may leave your recyclable waste in your room next to the bin to be included with our recyclable waste.

Our Unique Local Environment

If you have some spare time during your stay, you may wish to explore some of the unique volcanic areas and historic Maori settlement sites located a short drive from the hotel. These include Mangere Mountain, Ambury Park, and the Otutaua Stone Fields.

We have planted the hotel grounds in predominantly native vegetation – Flax, Cabbage Trees, Manuka and Kowhai. These attract native bird life to the site and create a small 'green belt' in a fast-developing industrial area. Please feel free to enjoy a stroll around our grounds!



Did You Know?

The kokako is one of NZ's endangered and endemic (that is, found only in New Zealand) birds (650 pairs left @ Nov 2012). A joint project between the Auckland City Council and Department of Conservation, The Kokako Project was created to protect and save the kokako. Jet Park Hotel is proud to be a part of this project.



Staff volunteers helping to save the Kokako at Hunua Ranges, North Is. NZ

How Can I Help?

Did you know you can help us to look after the beautiful landscapes that are New Zealand? Please leave any recyclable waste e.g. paper, newspaper, magazines, any glass or plastic bottles beside the bin in your room to be included in our recycling system.



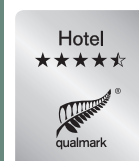
For **BEST Environmental, Sustainable and Ethical Practice**

Announcing our 'Bed & Board' Sponsorship of SPCA Auckland

"SPCA is a cause close to our hearts, and has long been the chosen charity of Jet Park Airport Hotel & Conference Centre," says owner, Liz Herrmann. We began supporting the SPCA the same time as Jet Park Hotel's opening back in 1998. The relationship has gone from strength to strength, and more recently became a major 'Bed and Board' sponsor of the SPCA Auckland. With the inclusion of a functional Education Centre at the SPCA Auckland, we are happy to refer clients to their Conference Centre when we are fully booked and vice versa.



Liz Herrmann (owner) with Catherine Davies (SPCA Cupcake Day Coordinator) at our Staff Cupcake Decorating Challenge for CUPCAKE DAY - decorating over 1400x cupcakes!



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