### **SOCIAL & ENVIRONMENT**

### JET PARK HOTELS' CHARITIES OF CHOICE



#### Supporting the SPCA

In 2012, Jet Park Hotel, Auckland became a major 'Bed and Board' sponsor of the SPCA Auckland. With

the inclusion of a functional Education Centre at the SPCA Auckland, we are happy to refer clients to their Conference Centre when we are fully booked and vice

#### Kokako Bird Conservation

Jet Park Hotel, Auckland is involved in the conservation of New Zealand's endangered Kokako bird in the Hunua Ranges. We work along-side Auckland Council and "Friends of Hunua Ranges".

#### Women's Refuge

Jet Park Hotel, Auckland also supports Women's Refuge with donations of good used clothing and useful household items and furniture.

#### **RESPONSIBLE TOURISM INITIATIVES**

Jet Park Hotel has over 60 Responsible Tourism Initiatives; of particular note:

- · Energy saving by turning off lights
- Energy efficient light bulbs (LED)
- Solar heating panels for hot water
- Eco-friendly Park Spa amenity range
- Water saving measures, e.g. flow restrictors, low flush toilets
- Rubbish/recycling of waste, e.g. recycling food waste into compost, paper, glass
- Continual 'audits' aimed at future reductions in resource consumption



#### **ENVIRO FRIENDLY PARK SPA AMENITY RANGE**

We are pleased to supply you with a low-allergy, NZ-made body product range made with the healing properties of NZ 'Mamaku' (Black Fern). We have created our own product dispensers for some of our range to reduce daily waste from small, individualised plastic containers. Our hair products and soap are still available in individual containers and these are recycled after use.

#### Other Benefits:



- · Hair care products are all made using bio-degradable formulations, are free from animal and petrochemical by-products and are Paraben
- Hair & skin care products are made from sustainably sourced, GE free ingredients
- · Cardboard boxes are made from 100% recycled, oxygen bleached
- Caps and bottles are fully recyclable and partially used soaps are returned to the manufacturer to be recycled into biofuel and biodegradable industrial cleaning compounds
- · Formulations are tested on humans, not animals!

## HOW CAN YOU HELP?



You may wish to help save water by turning off the tap tightly and avoiding leaving water running.



If you are staying with us for several days, please feel free to decline a towel change from our nousekeepers.

Please leave any recyclable waste e.g. paper, newspaper, magazines, any glass or plastic bottles beside the bin in your room to be included in our recycling system.



Room key cards: These are designed to control the lights in your room, so that when you're out, lights are off to save power. You may also wish to consider turning off your TV and heating/ cooling too, when not in the room



If you're walking on New Zealand's beautiful trails/bush walks, always wear clean shoes and use shoe spray stations to prevent the spread of 'Kauri Die Back Disease'

### STEPPING UP WITH STEPTEMBER!





Jet Park Hotel is participating in an event called Steptember! Run by Cerebral Palsy Alliance, the Steptember charity event challenges people to take 10,000

steps a day for 28 days straight in the month of September. And encourages participants to stay healthy throughout the year.

All money raised goes towards helping children and adults living with cerebral palsy - many of whom will never be able to take a single step without assistance.

www.steptember.org.nz

# To our dear valued guests...

Welcome to Jet Park Hotel Auckland. We hope you enjoy your stay! Should you require anything at all, please contact Reception from your room - Simply dial 0. If you are travelling to Rotorua this year, we'd love you to be our guest at Jet Park Hotel Rotorua. Centrally located, 5mins from Rotorua town center. we are ideally situated for you to enjoy the many exciting activities the region has to offer!

If you have any feedback that will help us improve our guest services or facilities, please feel free to fill out either our online guest feedback survey that you will receive after your stay; alternatively there is a survey form in your room- it takes just a few minutes, and we really appreciate your time! We also encourage you to place feedback on TripAdvisorthere's a link on both our Auckland and Rotorua websites, if you go to "About Us" and then click on "Guest Feedback" or directly on TripAdvisor.

Until next time, happy travels and good health!

Warm regards,

The Jet Park Hotel Team



### **NEW LANDSCAPING IN** PROGRESS!



Read inside to find out more...



### JET PARK HOTEL AUCKLAND ANNOUNCED AS FINALIST IN WESTPAC AUCKLAND BUSINESS **AWARDS 2017!**



Westpac Auckland **Business Awards** 

Central | North | South | West

Finalist Excellence in Customer Service Delivery 2017

We are proud to announce that we've been chosen as finalists in the category of Excellence in Customer Service Delivery!

Says General Manager, Jeeva Jeeva-Nanthan; "Customer service is something that each and

every one of us is involved in and is the core activity of our business. To be recognised for that by specially nominated experienced business savvy judges is definitely something to be proud of. This is a recognition of everything all of our staff do. I sincerely thank each and every one of our staff members. They are all stars!"

The South Gala Dinner and Awards ceremony will be held at Vodafone Events Centre in Manukau City on 18th October.

About the Awards: The Westpac Auckland Business Awards are delivered annually by Auckland Chamber of Commerce in partnership with Auckland Tourism, Events and Economic Development (ATEED). The high profile awards celebrate innovation and creativity in the business sector and have been a highlight of Auckland's business calendar for over 10 years. As well as offering recognition for your organisation, the awards provide the opportunity to benchmark and gain expert advice on how you can continue to grow.

The awards bring together Auckland's "business heart." The ceremonies, in conjunction with a Gala Black Tie Dinner, have been a highlight of Auckland's business calendar for over 10 years, and are widely acknowledged as very special nights of networking, storytelling and celebration of success. The awards are divided into four regions, Central, North, West and South. Entries open from early March each year and culminate with dinners in each of the regions throughout September, October and November.







Jet Park Airport Hotel and Conference Centre 63 Westney Road, Mangere, Auckland 2022 Ph: +64 9 275 4100

Jet Park Hotel Rotorua 237 Fenton Street, Rotorua 3010 Ph: +64 7 350 2211





























Reservations Freephone 0800 538 466 • reservations@jetpark.co.nz • Book Online: jetpark.co.nz | jetparkrotorua.co.nz

## DINE WITH US

#### **NEW BISTRO MENU AT JET PARK HOTEL, AUCKLAND!**



"...On behalf of myself, the kitchen, and the front of house team, we wish you a very warm welcome to Te Maroro Restaurant." Executive Chef- David Schofield

Whether you are dining by yourself, with friends, colleagues or family, we invite you to sit back, relax and enjoy exceptional dining at Te Maroro Restaurant. Our brand new Bistro menu combines a delicious mix of comfort food and fine dining options, or try our shared plates. Our friendly wait staff will offer advice on the perfect beverage to suit. Our Bistro menu is available from 1100 - 2300 in our Te Maroro Restaurant, Indaba Bar or for room service.

Our menus can be found at the back of your in-room compendium. We also offer late night snacks from 11pm until 5am.

To reserve a table, contact the Restaurant by dialing 8995 from your room. Enjoy!







### HAVE YOU TRIED OUR NEW BREAKFAST?

Start your day the right way! Flexible options with our New Breakfast Menu including Express Breakfast from 5am, Continental and Full Cooked Buffet options, as well as our popular A La Carte plated and 'On the Side' options.

Finish off with a delicious Espresso coffee or Tea, or refreshing chilled drink when the weather gets warmer!





### PLANNED YOUR CHRISTMAS FUNCTION YET?



**G**et your friends, family or colleagues together to enjoy a unique Christmas function with us!

No need to worry about driving after you've had a few drinks, or the cost of taxis or parking- stay with us and really make a night of it. We offer delicious lunch and dinner buffet menus, in a modern function venue and rooms to suit all tastes and budgets. Get the VIP treatment right from start to finish, including complimentary valet parking, free car parking, complimentary 24-hr shuttles to/from Auckland Airport and superb service. Our F&B team have gone to great lengths to ensure you have a relaxing and thoroughly enjoyable experience.

Events from 01 November until 24 December 2017; minimum numbers apply, bespoke menus are available for smaller groups. Enquiries welcome!

Contact our team on: conference@jetpark.co.nz



#### **GOING GREEN!**

We've got the landscaping and gardens underway next to our conference centre. Guests will enjoy a break-out space adjacent to the outdoor deck. An outdoor chess and petanque playing area will be framed by a beautiful landscaped garden with pond/wetland area.

## CHEF'S RECIPE OF THE MONTH

Salted Caramel Creme Brûlée



#### Caramel Crème Brulée

Ingredients: Cream - 500ml, Sugar - 75gm, 7 Yolks, Caramel sauce - 300gm

- · Mix the Cream, sugar and yolks together
- Warm the milk and add the yolk mix. Cook it on the double boiler till thick • Add the caramel sauce and bake in desired moulds at 160 c for 30mins in a water bath. Cover the bath.

#### Walnut crunch

Ingredients: Walnut broken - 100gm, Castor sugar - 50gm, Panko bread crumbs - 60gm, 1 egg white

Mix all the ingredients together and bake till crisp

#### Caramel sauce

Ingredients: Butter - 80gm, Sugar - 200gm, Cream - 300gm

- Caramelize sugar and mix in the butter
- Once the butter is mixed, whisk in the cream carefully

#### Brandied banana

Ingredients: 4 Bananas, Sugar - 100gm, Butter - 30gm, Brandy - 45ml

- Cut the banana as desired
- Add caramel in the butter followed by the banana • Flambé it with the brandy and cool. Enjoy!!

## NEWS, PRODUCT OFFERS & UPDATES

## MEET OUR NEW BUSINESS DEVELOPMENT MANAGER, ANUSCHKA



We welcome our new *Business Development Manager Anuschka Stewart* to the Jet Park Hotel family! Anuschka has considerable experience in the retail sales sector and career highlights include being top retail sales consultant with Escape Travel, January – February 2015; and top wholesale consultant, Infinity Holidays, February 2016.

She has also been offered incentives for exceeding sales targets – a Rocky Mountaineer trip in 2016, Maldives

excursion in 2014, and Vietnam - Cambodia APT Cruise in 2013.

Please get in touch with Anuschka if you would like to discuss corporate rates, or for meetings/ event enquiries: +64 9 255 4141 | anuschkas@jetpark.co.nz

# JET PARK HOTEL AUCKLAND ANNOUNCED AS NATIONAL FINALISTS IN THE HANZ AWARDS 2017!



Jet Park Hotel & Conference Centre has been nominated as National Finalists in the categories of Best Hotel and Best Redeveloped Accommodation in the 2017 Hospitality of Association of New Zealand

Says Hotel Manager, Jeeva Jeeva-Nanthan; "We work very hard towards our objectives. It's pleasing to receive some recognition, and my sincere thanks go to all the staff for making this happen."

**ABOUT THE 2017 AWARDS FOR EXCELLENCE:** The Hospitality New Zealand Awards for Excellence honours the achievement of hospitality and accommodation businesses that have performed exceptionally throughout the year.

Entrants are judged over an eight-week period by a panel of independent industry professionals, who assess every entry on a range of commercial and operational criteria – including staff training and human resources, customer service, food and beverages, marketing and promotional activities, environmental initiatives and the demonstration of business growth. The Finalists will then be mystery shopped to ensure what they say on paper is what they actually do in real life.

#### **GUEST ROOM MAKE-OVER!**

We are pleased to announce that 40 Superior Twin rooms have been given a make-over. Rooms have been freshly painted, with new carpets, new headboards, block-out curtains and new extractor fans in bathrooms. These spacious and luxuriously appointed twin rooms with either two double beds or two queen size beds are a great option for those organising conferences, incentive groups or for families. Accessible rooms are available on request.

Our spacious one-bedroom Executive Suites have been updated with a new lounge suite with fold-out couch which doubles as another bed, and new soft furnishings. Guests are provided with a private lounge and dining area, kitchenette, with a separate adjacent bedroom and en-suite bathroom with spa bath and twin basins. Every available amenity has been thought of for total guest comfort!







# ROTORUA FAMILY GETAWAY PACKAGE



**Needing a family getaway?** Book now and we'll have your lunch or dinner and breakfast taken care of, giving you more time to relax and unwind at Jet Park Hotel!

Includes: Stays in a Standard Double room, Superior Twin room or Family Suite- Sleeps 2 adults/2 children. 2x Large pizzas for lunch or dinner, complimentary continental breakfast, complimentary car parking for all hotel guests, complimentary WiFi throughout hotel.

Package is available for stays up to 31st Oct 2017. Book now: reservations@jetpark.co.nz

# ROTORUA WINTER DEAL- STAY 3 & SAVE!

Our Rotorua Stay 3 & save is still on for stays from Sunday - Thursday, until 30 September 2017. If you stay for 3 nights, you only pay for 2!

Phone reservations: 0800 538 466



# GET REWARDED FOR STAYING WITH US!

Did you know that by simply joining up with our Loyalty Rewards Programme, you instantly get 10% back to you on your total spend i.e. spend \$100 and get \$10 Reward Dollars. These can be used next time you stay with us on accommodation, goods or services. You'll also recieve exclusive offers, and the VIP treatment whilst in-house!

**Sign-up is done through Reception-** It takes just a few minutes, and you're set to start receiving the benefits of staying with Jet Park Hotels! And remember, you can use your reward dollars at our sister property in Rotorua.