



# Jetstream

Newsletter for the Jet Park Hotel June & July 2009



## Hotel Fact File

- Free Airport Shuttle Bus
- 24 Hour Reception
- Concierge Service
- 14 Day Free Car Storage
- Te Maroro Restaurant
- Relaxing Lounge Bar
- Conferencing Facilities
- Business Centre
- Internet in Most Rooms
- Selection of Room Types
- Not on Flight Paths
- Rental Car Arrangement
- Swimming Pool
- Free Gym & Transfers

## New General Manager at Jet Park Hotel.



Sebastian Herrmann has been appointed General Manager of Jet Park Hotel. He takes over from Gary Kenny who, after a long career in hospitality (and 9 years with us) has left to pursue his own work interests. Sebastian has worked at Jet Park for the last 8 years in the role of Operations Manager and we look forward to his leadership in the years to come.

**q. What are you most looking forward to in your new role?** Probably the opportunity to work with the team to implement

new ideas and to make a positive difference for the hotel— and the challenge of bringing Jet Park Hotel through tough Economic times.

**q. What do you think lies at the heart of a good hotel?** First and foremost the staff— a good team of dedicated and passionate individuals working together but within a quality product. I don't think you can have one without the other.

**q. What do you do in your free time?** Swim and sleep. I like to get exercise and you'll find me enjoying a good wine with friends— I love cooking too.

**q. What do you think are the main challenges for hotels in NZ?** I think the predominant challenge facing the industry right now is the decline in demand for hotel services. Also, to try and increase hotel yield for the long term. Another challenge is the constant need to improve e-commerce solutions so

that they are functional, offer seamless integration and that ultimately improve the guest experience at all points of interaction with us. I think hotels also need to be innovative- to find ways to add value to guest experiences.

**q. What inspires you?** A good coffee in the morning.

**q. Your most favourite other career would be?**

Formula One racing car driver or Raleigh driver.

**q. Your next travel destination is?**

Brazil and Argentina. I'd also like to visit Vancouver.

**q. When did you start working in the industry?** I

was 5 years old— I poured a scotch on the rocks and decided to garnish it with lemon and mint much to my father's horror.

**q. Where did you grow up?** I was born in South Africa— and moved to New Zealand where I finished high school in Thames.



## Reservations

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0800 538 466

## Conferencing

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Conference Coordinator  
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**A Smart Choice for Airport Accommodation! Stay with us and enjoy Free 14 Days Car Storage and 24 Hr. Shuttle Bus to Auckland Airport!**

Have you heard? Our Overnighter rooms have been fitted with a double layer of glass which means that all previous annoying "road noise" has been significantly reduced. Guests

can enjoy a peaceful, quiet night's sleep. Perfect for a short stay, these rooms have Queen beds, tea/coffee/facility, mini-bar, safe, Sky TV, Park Spa amenities, and individual air-con units.



**Hotel Entrance Upgraded.** The visibility of the hotel's entrance and long drive-way on Westney Road has been improved by the installation of an attractive stone wall and fence along with a larger sign. We hope this makes it easier for our guests to find us!

**Best Available Online Rate** Make your bookings on our user friendly website and we will guarantee the best rate – with no third party booking fees. If you find a better publicly available rate on another website we will match it and take a further 10% off. Full terms and conditions on our website.



**New Menus at Te Maroro Restaurant from mid June 2009!** We are also launching a winter warmer buffet lunch for groups— \$20pp perfect for your mid-winter Christmas function. Please phone conferencing to book.

www.jetpark.co.nz

**Winner! E-Newsletter Subscription.** Congratulations to Anna Marshall who is our May winner for one night's accommodation in a deluxe room. Be in to win by subscribing to our e-newsletter at [www.jetpark.co.nz](http://www.jetpark.co.nz) !