

JET PARK HOTELS' CHARITIES OF CHOICE

**SPCA**® **AUCKLAND** **Supporting the SPCA**  
In 2012, Jet Park Hotel, Auckland became a major 'Bed and Board' sponsor of the SPCA Auckland. With the inclusion of a functional Education Centre at the SPCA Auckland, we are happy to refer clients to their Conference Centre when we are fully booked and vice versa.

**Kokako Bird Conservation**  
Jet Park Hotel, Auckland is involved in the conservation of New Zealand's endangered Kokako bird in the Hunua Ranges. We work along-side Auckland Council and "Friends of Hunua Ranges".

**Women's Refuge**  
Jet Park Hotel, Auckland also supports Women's Refuge with donations of good used clothing and useful household items and furniture.

RESPONSIBLE TOURISM INITIATIVES

Jet Park Hotel has over 60 Responsible Tourism Initiatives; of particular note:

- Energy saving by turning off lights
- Energy efficient light bulbs (LED)
- Solar heating panels for hot water
- Eco-friendly Park Spa amenity range
- Water saving measures, e.g. flow restrictors, low flush toilets
- Rubbish/recycling of waste, e.g. recycling food waste into compost, paper, glass
- Continual 'audits' aimed at future reductions in resource consumption
- Support for SPCA Auckland, Womens Refuge and Kokako Conservation.



Solar heating panels for hot water

ENVIRO FRIENDLY PARK SPA AMENITY RANGE

We are pleased to supply you with a low-allergy, NZ-made body product range made with the healing properties of NZ 'Mamaku' (Black Fern). We have created our own product dispensers for some of our range to reduce daily waste from small, individualised plastic containers. Our hair products and soap are still available in individual containers and these are recycled after use.

Other Benefits:

- Hair care products are all made using bio-degradable formulations, are free from animal and petrochemical by-products, and are Paraben free.
- Hair & skin care products are made from sustainably sourced, GE- free ingredients.
- Cardboard boxes are made from 100% recycled, oxygen bleached carton board.
- Caps and bottles are fully recyclable and partially used soaps are returned to the manufacturer to be recycled into Biofuel and bio-degradable industrial cleaning compounds.
- Formulations are tested on humans, not animals!

HOW CAN YOU HELP?

- You may wish to help save water by turning off the tap tightly and avoiding leaving water running.
- If you are staying with us for several days, please feel free to decline a towel change from our housekeepers.
- Please leave any recyclable waste e.g. paper, newspaper, magazines, any glass or plastic bottles beside the bin in your room to be included in our recycling system.
- Room key cards: These are designed to control the lights in your room, so that when you're out, lights are off to save power. You may also wish to consider turning off your TV and heating/cooling too, when not in the room.
- If you're walking on New Zealand's beautiful trails/bush walks, always wear clean shoes and use shoe spray stations to prevent the spread of 'Kauri Die Back Disease'.

OUR UNIQUE LOCAL ENVIRONMENT



If you are staying or plan to stay in Rotorua, there are a myriad of historic sites and superb local attractions- see Reception for information and possible discounts the hotel has negotiated with local suppliers!

If you have some spare time during your stay at Jet Park Hotel, Auckland, you may wish to explore some of the unique volcanic areas and historic Maori settlement sites located a short drive from the Auckland hotel. These include Mangere Mountain, Ambury Park, and the Otuatua Stone Fields. For maps and transport- see reception.



TO OUR DEAR VALUED GUESTS...

Welcome to Jet Park Hotel, Auckland. We hope you enjoy your stay! Should you require anything at all, please contact Reception from your room- simply dial 0. If you're travelling to Rotorua this year, we'd love you to be our guest at Jet Park Hotel, Rotorua. Centrally located 5mins walking distance from Rotorua town centre, we are ideally situated for you to enjoy the many exciting activities the region has to offer!

If you have any feedback that will help us improve our guest services or facilities, please feel free to fill out either our online guest feedback survey that you will receive after your stay; alternatively there is a survey form in your room- it takes just a few minutes, and we really appreciate your time! We also encourage you to place feedback on TripAdvisor- there's a link on both our Auckland and Rotorua websites, if you go to "About Us" and then click on "Guest Feedback" or directly on TripAdvisor.

Until next time, happy travels and good health!

Warm regards,  
The Jet Park Hotel Team



TOP 10 THINGS TO DO WHILE IN AUCKLAND.

- 1 A region of diverse landscapes, Auckland has a multitude of **walking tracks** to suit. Otuatua Stone Fields or Mangere Mountain are close to the hotel.
- 2 Discover beautiful **Hauraki Gulf** and it's Islands- golden sand beaches. Try sailing, kayaking, or dolphin spotting, to name a few.
- 3 For the **bargain-hunter**, you can't go past Dress Smart outlet in Onehunga (15 mins from hotel).
- 4 **Traveling with family?** Fun things to do are at the hotel's doorstep- Butterfly Creek, Ambury Farm and Rainbow's End, plus more.
- 5 Enjoy Auckland's **bustling markets**- check out Clevedon Farmer's Market (30 mins south of hotel) or Victoria Park Market in the CBD.
- 6 Close to the hotel is world-renowned **Villa Maria winery**. Why not treat yourself to an a-la-carte meal in Te Maroro Restaurant, and sample the fine range of Villa Maria wines?
- 7 Check out **Auckland Botanical Gardens**; unique gardens and landscapes with a distinctive South Pacific flavour.
- 8 **Explore Auckland's volcanoes**. Did you know that Auckland has 48 volcanoes! One local gem worth visiting is Mangere Mountain.
- 9 Immerse yourself in **art and culture** at the Auckland City Art Gallery, Auckland Museum or NZ Maritime Museum.
- 10 Short on time? **Jet Park Hotel** features some wonderful art and sculptures. Ask at our Front Desk for our **art tour brochure**.





# DINE WITH US...

## HAVE YOU TRIED OUR EXPRESS BREAKFAST?

Available in our Indaba Lounge Bar from 5am until 10am, our new Express Breakfast is a delicious way to start the day if you need to catch early flights or be somewhere early and are short on time.

For just \$15 per person, enjoy a selection of fruit juices, yoghurt, granola and fresh fruit; a selection of cereals- toast, Danish, muffins and croissants with preserves and condiments, plus freshly brewed tea and coffee. Yum!



## AWARD-WINNING TE MARORO RESTAURANT

Congratulations to our Executive Chef, Adrian Brett-Chinnery and his team for receiving the **Gold Plate** in the 2017 New Zealand Beef and Lamb Excellence Awards!



Following anonymous assessments of main course beef and lamb dishes, some feedback by the judges was as follows:

**Beef dish: Savannah eye fillet of beef, braised cheek, parsley, baby turnip, potato mousse, ash, onions.**

"This was a beautifully cooked and presented dish. The beef fillet was perfectly seasoned, expertly cooked and well rested. The charring on the meat imparted a lovely char flavour to the dish. The beef cheek was moist, tender and succulent and it was full of flavour. The parsley purée had a rich intense flavour and the potato mousse was light and subtle. The onions gave a lovely contrast and the ash was an interesting touch dusted on the mousse although could have been a touch stronger in flavour. Presentation was lovely with the fresh and unique living green garnishes used and this was a most enjoyable meal which reached a high standard of excellence."

## PLANNING TO STAY IN ROTORUA?

Te Purū Café

Did you know that Jet Park Hotel Rotorua has a tasty all day dining menu at Te Purū Café? Enjoy a relaxed atmosphere overlooking the pool, filled with light, and in the "hub" of the hotel. Our friendly staff will make you feel right at home.



FREE!

We include a hearty continental breakfast when you stay with us!

**"One cannot think well, love well, sleep well, if one has not dined well."**  
**Virginia Woolf**

A philosophy shared by all at Jet Park Hotels, and we're proud to offer all guests flexible dine options any any time of day or night. Here's a quick reminder of our menu dine times:

### Breakfast Options:

Express & Continental: 0500 - 1000

Full Cooked: 0600 - 1000

Room Service is available for Full Cooked and Continental Breakfast from 0530 - 0930.

### All Day Dining:

Lunch: 1000 - 1500, Te Maroro Restaurant or Indaba Bar

All Day Menu: 1500 - 2300, Indaba Bar only

### Little Person's Menu:

Te Maroro Restaurant, Indaba Bar or Room Service, 1000 - 2300

### Dinner Service:

A La Carte: 1800 - 2200, Te Maroro Restaurant only

### In-Room Service:

Room Service only, 1000 - 2300

### Late Night Menu:

Room Service only, 2300 - 0500

For bookings or room service orders, dial- 8995 from your room.



# PRODUCT OFFERS & UPDATES

## DELUXE ROOMS- 3 ROOM TYPES.

Along with our Deluxe King and Deluxe Twin rooms at Jet Park Hotel, Auckland, we now offer Deluxe Queen rooms which are luxurious and spacious, offering every available facility and comfort. These rooms were designed with the corporate traveller in mind, or for those guests who prefer accessible facilities. Exciting and original artwork has been created by our own local artist to complete the rooms total ambience.



Deluxe Queen room

## JET PARK HOTEL'S "DREAM MATTRESS"

Designed by Sealy, exclusively for Jet Park Hotels, the "Jet Park Dream mattress" was created with our guests' utmost comfort in mind. Currently, all rooms on the 4th Floor of Block 4 (new conference centre) have been fitted out with these mattresses, as well as many rooms throughout the hotel. With many features such as memory foam, fire retardant and sanitised stretch knit quilt, generous 340mm mattress height- these mattresses are the best in luxury!

Our Rotorua hotel rooms are fitted out with the "Performance Series" by Sealy, also featuring deep supersoft and cushioning foam, fire retardant and sanitised damask, and 290mm mattress height- it's no wonder we get many comments by guests about our comfortable beds!



Executive King room



Deluxe Twin room

## STAFF WELCOME & INCENTIVE LUNCH

Each month, Jet Park Hotel, Auckland hosts a welcome afternoon tea or lunch for new staff, and awards those staff who have shown exceptional guest service or who have embraced the values of "I-Care" (learning, environment, team player, role ownership). Congratulations to the latest nominees and new staff!

## SEE WORLD-CLASS MOUNTAIN BIKING IN ROTORUA

We invite you to stay at our Rotorua Hotel and experience the amazing Crankworx festival from 25th March until 02 April 2017. Crankworx is the celebration of world-class mountain biking operating in Rotorua- New Zealand, Les Gets- France, Innsbruck- Austria and its Canadian home base of Whistler- British Columbia. The festival draws together the world's elite gravity mountain bike scene, offering a unique vantage on the sport. To see the full schedule visit official website: [www.crankworx.com/rotorua](http://www.crankworx.com/rotorua)



## GET REWARDED FOR STAYING WITH US!

Did you know that by simply joining up with our Loyalty Rewards Programme, you instantly get **10% back to You** on your total spend i.e. spend \$100 and get \$10 Reward Dollars. These can be used next time you stay with us on accommodation, goods or services. You'll also get exclusive offers, and the VIP treatment whilst in-house naturally!

Sign-up is done through Reception- it takes just a few minutes, and you're set to start receiving the benefits of staying with Jet Park Hotels! And remember, you can use your reward dollars at our sister property in Rotorua.

## ROTORUA WINTER DEAL- STAY 3, PAY 2!

Need a winter getaway in Rotorua? Simply **Book Direct** with us for stays from Sunday - Thursday, from 01 May - 30 September 2017. If you stay for 3 nights, you only pay for 2! Freephone 0800 538 466 or +64 9 275 4100, email: [reservations@jetpark.co.nz](mailto:reservations@jetpark.co.nz) or book via our website. Some date exclusions apply, and this offer does not apply to negotiated rates.

## CAR STORAGE POLICY REMINDER- AUCKLAND.

From 1st December 2016, the number of days for free car storage reduced to 10 days. Our car storage is popular and we've slightly reduced the number of days to ensure as many guests can benefit from this service, the average car storage period being 9 days. It is important to ensure you book car storage in advance to avoid disappointment. Please book your car storage directly with the hotel.

