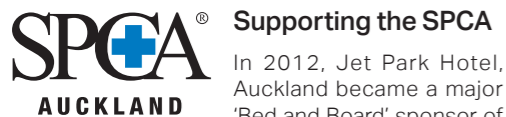


SOCIAL & ENVIRONMENT

JET PARK HOTELS' CHARITIES OF CHOICE



Supporting the SPCA
In 2012, Jet Park Hotel, Auckland became a major 'Bed and Board' sponsor of the SPCA Auckland. With the inclusion of a functional Education Centre at the SPCA Auckland, we are happy to refer clients to their Conference Centre when we are fully booked and vice versa.

Kokako Bird Conservation

Jet Park Hotel, Auckland is involved in the conservation of New Zealand's endangered Kokako bird in the Hunua Ranges. We work along-side Auckland Council and "Friends of Hunua Ranges".

Women's Refuge

Jet Park Hotel, Auckland also supports Women's Refuge with donations of good used clothing and useful household items and furniture.

RESPONSIBLE TOURISM INITIATIVES

Jet Park Hotel has over 60 Responsible Tourism Initiatives; of particular note:

- Energy saving by turning off lights
- Energy efficient light bulbs (LED)
- Solar heating panels for hot water
- Eco-friendly Park Spa amenity range
- Water saving measures, e.g. flow restrictors, low flush toilets
- Rubbish/recycling of waste, e.g. recycling food waste into compost, paper, glass
- Continual 'audits' aimed at future reductions in resource consumption



Solar heating panels for hot water

ENVIRO FRIENDLY PARK SPA AMENITY RANGE

We are pleased to supply you with a low-allergy, **NZ-made body product range** made with the healing properties of NZ 'Mamaku' (Black Fern). We have created our own product dispensers for some of our range to reduce daily waste from small, individualised plastic containers. Our hair products and soap are still available in individual containers and these are recycled after use.

Other Benefits:



- Hair care products are all made using bio-degradable formulations, are free from animal and petrochemical by-products and are Paraben free
- Hair & skin care products are made from sustainably sourced, GE free ingredients
- Cardboard boxes are made from 100% recycled, oxygen bleached carton board
- Caps and bottles are fully recyclable and partially used soaps are returned to the manufacturer to be recycled into biofuel and bio-degradable industrial cleaning compounds
- Formulations are tested on humans, not animals!

HOW CAN YOU HELP?



You may wish to help save water by turning off the tap tightly and avoiding leaving water running.



If you are staying with us for several days, please feel free to decline a towel change from our housekeepers.



Please leave any recyclable waste e.g. paper, newspaper, magazines, any glass or plastic bottles beside the bin in your room to be included in our recycling system.

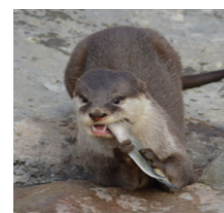


Room key cards: These are designed to control the lights in your room, so that when you're out, lights are off to save power. You may also wish to consider turning off your TV and heating/cooling too, when not in the room.



If you're walking on New Zealand's beautiful trails/bush walks, always wear clean shoes and use shoe spray stations to prevent the spread of 'Kauri Die Back Disease'.

'KIWI FOREST AND FRIENDS' LAUNCH



Jet Park Hotel staff attended the "Kiwi Forest & Friends" Launch at Butterfly Creek, Auckland Airport. A fabulous new enclosure

opened to the public on 15th December.

If you are here over Christmas or New Year, this is well worth checking out!

www.butterflycreek.co.nz/kiwis

Jet Park Times

Established since 1998

To our dear valued guests...



Welcome to Jet Park Hotel Auckland. We hope you enjoy your stay! Should you require anything at all, please contact Reception from your room - Simply dial 0. If you are travelling to Rotorua this year, we'd love you to be our guest at Jet Park Hotel Rotorua. Centrally located, 5mins from Rotorua town center, we are ideally situated for you to enjoy the many exciting activities the region has to offer!

If you have any feedback that will help us improve our guest services or facilities, please feel free to fill out either our online guest feedback survey that you will receive after your stay; alternatively there is a survey form in your room- it takes just a few minutes, and we really appreciate your time! We also encourage you to place feedback on TripAdvisor- there's a link on both our Auckland and Rotorua websites, if you go to "About Us" and then click on "Guest Feedback" or directly on TripAdvisor.

We look forward to welcoming you back in future. Happy travels and good health!

Warm Regards,
The Jet Park Hotel Team



TOP 10 THINGS TO DO WHILE IN AUCKLAND



- 1** A region of diverse landscapes, Auckland has a multitude of walking tracks to suit. **Otuatua Stone Fields** or **Mangere Mountain** are close to the hotel.
- 2** Close to the hotel is world-renowned **Villa Maria winery**. Treat yourself to an a la carte meal in Te Maroro Restaurant, and sample the fine range of Villa Maria wines?
- 3** Discover beautiful **Hauraki Gulf** and it's Islands - golden sand beaches. Try sailing, kayaking, or dolphin spotting, to name a few.
- 4** Check out **Auckland Botanical Gardens**; unique gardens and landscapes with a distinctive South Pacific flavour.
- 5** For the bargain hunter, you can't go past **Dress Smart** outlet in Onehunga (15 mins from hotel).
- 6** Immerse yourself in art and culture at the **Auckland City Art Gallery**, **Auckland Museum** or **NZ Maritime Museum**.
- 7** Traveling with family? Fun things to do are at the hotel's doorstep - **Butterfly Creek**, **Ambury Farm** and **Rainbow's End**, plus more.
- 8** Enjoy Auckland's bustling markets- check out **Clevedon Farmer's Market** (30 mins south of hotel) or **Victoria Park Market** in the CBD.
- 9** Enjoy hundreds of handmade lanterns, authentic Chinese cuisine and amazing fireworks! **Auckland Lantern Festival 2018**, **Auckland Domain**, **Park Rd, Auckland 1st Mar - 4th Mar 2018**
- 10** Short on time? **Jet Park Hotel** features some wonderful **art and sculptures**. Ask at our Front Desk for our **art tour brochure**.

Jet Park Airport Hotel and Conference Centre
63 Westney Road, Mangere, Auckland 2022
Ph: +64 9 275 4100

Jet Park Hotel Rotorua
237 Fenton Street, Rotorua 3010
Ph: +64 7 350 2211

Follow Us



Reservations Freephone 0800 538 466 • reservations@jetpark.co.nz • Book Online: jetpark.co.nz | jetparkrotorua.co.nz



DINE WITH US

EXCEPTIONAL DINING AT JET PARK HOTEL!

We wish you a very warm welcome to Te Maroro Restaurant.

Whether you are dining by yourself, with friends, colleagues or family, we invite you to sit back, relax and enjoy exceptional dining at Te Maroro Restaurant. Our brand new Bistro menu combines a delicious mix of comfort food and fine dining options, or try our shared plates. Our friendly wait staff will offer advice on the perfect beverage to suit. Our Bistro menu is available from 1100 - 2300 in our Te Maroro Restaurant, Indaba Bar or for room service.

Our menus can be found at the back of your in-room compendium.

We also offer late night snacks from 11pm until 5am. To reserve a table, contact the Restaurant by dialing 8995 from your room. Enjoy!



START YOUR DAY THE RIGHT WAY!

Flexible breakfast options including Express Breakfast from 5am, Continental and Full Cooked Buffet options, as well as our popular À La Carte plated and 'On the Side' options.



Finish off with our delicious signature coffee or tea, or refreshing chilled drink when the weather gets warmer!

ENJOY A UNIQUE FUNCTION WITH US!

We can create a tailor-made experience for your group, whether large or small, so you have a relaxing and thoroughly enjoyable experience. No need to worry about driving after you've had a few drinks, or the cost of taxis or parking- stay with us and make a night of it. We offer a modern function venue and rooms to suit all tastes and budgets. Get the VIP treatment right from start to finish, including complimentary valet parking, free car parking, complimentary 24-hr shuttles to/from Auckland Airport and superb service. Come and join us...

Contact: Jabez on +64 9 255 4142 or email: jabez@jetpark.co.nz



HOW TO KEEP COOL IN THIS HEAT THIS SUMMER!



Summer doesn't have to mean sunburned skin, frazzled hair and a lapse in looking after yourself. There are some easy ways to cool off however high the temperature is!



Stay hydrated throughout the day. Simple advice, but mum is always right - drink lots of water to ensure you stay hydrated.



Freeze. It might sound a bit quirky, but putting your sheets or pillow in the fridge is said to be very effective. Take them out when you're ready for bed and enjoy a cool sleep.



Keep the curtains, particularly in the bedroom, closed during the day. It will keep the sun out. Open the windows in the evening when the air is cooler.



Fill a hot-water bottle up with cold water instead and place it in the freezer. Place it under your feet or use it when you go to sleep. If it's too cold, cover it with a light cloth or hand towel.



Place a bowl of ice in front of an electric fan for even cooler air.

FOR PETS



Take your pet to a groomer or vet for a haircut for the summer. Then they can enjoy exercise times rather than lying around trying to stay cool all day.



Frozen treats: Rubber chew toys that can be filled with treats can be frozen overnight for your fur friend. Make ice blocks by freezing a bowl of water with dog biscuits or other treats inside. The frozen goodies act not only as a treat but as an activity for your pet.



Take your pet for a swim. Simple and fun.

Article by nzherald.co.nz

NEWS, PRODUCT OFFERS & UPDATES

MEET OUR NEW BUSINESS DEVELOPMENT MANAGER, JABEZ LOBO



The Jet Park Hotel Team is pleased to have on board Jabez, who has over 12 years in the hospitality industry! Says Jabez: "Being able to build a great memory for our guests is what drives me in the hospitality industry. I thrive in an environment where every day is different, and I take pride in contributing towards the success of an organisation."

Jabez grew up in India and ventured into the hospitality industry as a planned move to come to New Zealand to pursue this career; "I have been very fortunate to work amongst New Zealand's very best accommodation and event providers for 12 years." Some of the highlights of his career so far have been successfully leading a team to consistently achieve the highest mystery shop scores in the company across the world, to train and develop colleagues who are climbing the ladder of success in various roles in hospitality, and contributing to knowing guests and building great memories! Says Jabez; "It is my ambition to tell a story about the evolution of this beautiful hotel and conference centre to our guests."

Please get in touch with Jabez on +64 9 255 4142 | jabez@jetpark.co.nz if you would like to discuss any conferencing or MICE enquiries.

A DAY IN THE LIFE OF A HOUSEKEEPER!



Leaving home early morning to get to work, our housekeepers come to the hotel with their main goal to make sure they provide a clean, hygienic and friendly atmosphere to all our guests. Housekeepers pay special attention to detail by keeping service levels high, with the aim to exceed guest expectations. At Jet Park Hotel, they make sure each area of the hotel where guests step in is always clean and well maintained.

By the time most of the guests are still sleeping in their rooms, our housekeepers attend the daily departmental meeting where they share arrival timings, departure timings, guest preferences and special attention to those personal touches which help to make guests' stay more comfortable. Most of our housekeepers service more than 240 rooms, on an average of 120 hours per day. By the time the previous guest checks out from their room, they start working on preparing the room for the next guest. Our housekeepers will keep in mind guest preferences, for example; request for special pillows, extra towels or a baby cot will be done prior to check in.

If guests wish to prepare tea or coffee they will find the room cupboard already stock up, with fresh milk kept in the fridge. A TV remote is kept on the top of the channel guide next to the bed on the bed-side table. The bathroom will be stocked up with clean, fresh towels and toiletries. If clothes require washing or ironing, they will take them to laundry and process them for guests.

If you see them in the hotel corridors, you will find them with smiling faces always happy to greet you. When guests check-out, they provide a gracious good-bye. If a guest has left anything behind, never fear- they will keep lost property safe. They are happy to serve you.

Story by *Kailash Rana, Assistant Executive Housekeeper*

UNLOCK PRIVATE OFFERS!

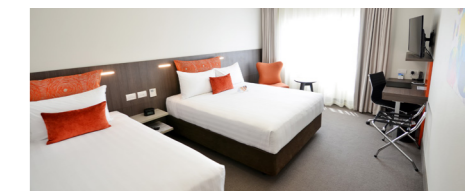


Keep the holiday going with excellent savings just by booking directly with us. We'd like to introduce you to our Private Offers on our website booking channel.

For quick booking, simply go to our website, click on the BOOK NOW button, and select "Unlock Private Offers".

Sign up with your email, facebook or your twitter account to unlock our private offers when booking DIRECT with us on our website for best online rates- even better than other travel sites- guaranteed!

Call 0800 538 466 or email reservations@jetpark.co.nz. Visit: www.jetpark.co.nz www.jetparkrotorua.co.nz



GET REWARDED FOR STAYING WITH US!

Did you know that by simply joining up with our Loyalty Rewards Programme, you instantly get 10% back to you on your total spend i.e. spend \$100 and get \$10 Reward Dollars. These can be used next time you stay with us on accommodation, goods or services. You'll also receive exclusive offers, and the VIP treatment whilst in-house!

Sign-up is done through Reception- It takes just a few minutes, and you're set to start receiving the benefits of staying with Jet Park Hotels! And remember, you can use your reward dollars at our sister property in Rotorua.